

About this guide

Who should use this manual

This Meridian IVR Installation Guide details the steps and procedures required to successfully install the hardware and software for your Meridian IVR system.

This document is intended for those persons who are responsible for installing and maintaining the Meridian IVR system.

Although intensive technical skills are not required to install the Meridian IVR system, this manual assumes that the reader is familiar with Meridian Mail and has received Meridian IVR installation and maintenance training.

The term “Meridian 1” is used throughout this document, and refers to Meridian 1 and “Meridian 1-ready” systems, such as Meridian SL-1 style cabinets that have been upgraded.

How to use this manual

This manual contains the following chapters:

Chapter 1: Installation overview

Provides an overview of the Meridian IVR equipment.

Chapter 2: Installation

Explains how to unpack and inspect your Meridian IVR system and describes the procedures to install Meridian IVR.

Chapter 3: Configuring Meridian IVR for testing

Describes the procedures to configure a Meridian IVR system to test the installation properly.

Chapter 4: Running the test application

Describes the operation of the test application.

Chapter 5: Configuring Meridian IVR for customer applications

Provides examples of channel configuration types to enable you to configure the customer's application.

Appendix A: Meridian IVR components

Provides a list of the main Meridian IVR components along with common product and product engineering codes.

Appendix B: Making changes

Provides information about upgrading and converting Meridian IVR.

Appendix C: Cable pin out data

Provides Meridian IVR cable pin out statistics.

Appendix D: Customized screen text

Provides information about changing screen text into other languages.

Appendix E: Meridian Mail platform compatibility

Summarizes the Meridian Mail platforms which can be used with Meridian IVR and the compatible software releases.

Appendix F: ACCESS tool kit diagnostics

Describes the Meridian ACCESS-related utilities. (Meridian IVR is based on ACCESS.)

Glossary

Describes the terms and acronyms used throughout this guide.

Additional Meridian IVR guides

You may find the following guides useful while reading this manual.

Manual	NTP Number
<i>Meridian IVR Product Guide</i>	555-9001-010
<i>Meridian IVR Planning and Engineering Guide</i>	555-9001-200
<i>Meridian IVR System Administration Guide</i>	555-9001-300
<i>Meridian IVR Getting Started Guide</i>	555-9001-301
<i>Meridian IVR Application Development Guide</i>	555-9001-310
<i>Meridian IVR 3270 Gateway Development Guide</i>	555-9001-312
<i>Meridian IVR SQL Server Guide</i>	555-9001-314
<i>Meridian IVR VT100 Gateway Development Guide</i>	555-9001-316
<i>Meridian IVR 5250 Guide</i>	555-9001-318
<i>Meridian IVR Fax Application Guide</i>	555-9001-350
<i>Meridian IVR Maintenance and Diagnostics Guide</i>	555-9001-500